

SUSTAINABILITY POLICY

We at SMLI are committed to integrate environment, social and ethical principles into our business and innovate sustainable mobility solutions with passion to enhance quality of life of communities.

We serve the needs of our business based on transparency, integrity, sustainability, innovation and on our commitment to our stake holders and society through sound corporate governance and setting of highest standards of ethical performance for ourselves. This policy statement has been developed to articulate clear guidelines pertaining to our obligations and expectations. This statement is applicable to all our company divisions, employees and business partners.

Our Principle & Commitments:

- Our business efforts would be towards inclusive development and we aim that the "people grow with us and we grow with people". We attract nurture, traditional knowledge and help people to grow.
- Focus on prioritization automation, connectivity, electro-mobility and environment friendly future mobility solutions and do not restrict the freedom of choice and free competition in any manner while designing, promoting and selling our product.
- While pursuing our business objectives, we shall always endeavor to strike the right balance amongst economic progress self & customers, environmental protection, social responsibilities and regulatory compliances.
- To continuously work to adopt for cost effective technology, sound manufacturing practices & Innovate processes to minimize waste, pollutants, occupational health & safety risks and ensure better quality, pollution prevention, industrial hygiene measures, excellent housekeeping, congenial working environments and social, ethical & environmental consideration.
- To provide awareness and support to employees, business partners & stake holders to adopt sustainability principles and practices so that while serving the needs of our customers we should take into account the overall well-being of the customer and that of society.
- To address environmental challenges on continuous basis through our business activities, products and services across their life cycle and social impact by expanding our environmental initiatives based on collaboration with our interested parties.
- To continually improve environmental, health and safety performance through all products, operations, systems & services and report environmental performance, including the assessment of potential environmental risks associated with our operations to the stakeholders & interested parties, applicable agencies in a fair and transparent manner.
- Adherence to product and service information including all regulatory requirements pertaining to
 emissions, safety, risk, product labelling, taxes, pricing and other clauses of the Central Motor Vehicle
 Rules of India and all the standards that govern us. Promote and advertise our product in such a way
 that do not mislead or confuse our customer and violate any rule & regulation.
- To disclose all information to our customer & interested particles truthfully and factually related to our product including its functionality, use, service, risk to individuals & society and awareness for its safe and responsible usage & disposal through labelling, service manuals, and other communication & means.
- To establish and continual review to strengthen the customer grievance handling mechanisms to address customer concerns and feedback for their optimum satisfaction and enhanced confidence.
- As a public entity, we will provide opportunities for dialogue, respect, diverse cultures and values.
 Develop a place for growth to all our employees and will contribute to local regions through CSR activities.

Rev 00 / Date: 19.03.2020 MD & CEO